

Tel. **780.589.1LUV (1588)** or **info@romantic-secerts.ca**  
 Fax **780.589.4990**

**STEP 1** - Please fill out the information below.

Order Number \_\_\_\_\_

**BILLING INFORMATION:**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Prov. \_\_\_\_\_

Postal Code \_\_\_\_\_ Tel. \_\_\_\_\_

E-mail \_\_\_\_\_

**SHIP TO ADDRESS:** (if different from customer billing information)

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Prov. \_\_\_\_\_

Postal Code \_\_\_\_\_ Tel. \_\_\_\_\_

E-mail \_\_\_\_\_

- Gift (invoice will not be included)  
 Dropship (invoice will not be included, additional shipping charges may apply)

**STEP 4** - Please place your reorder here.

Qty	Item Number	Description	1 <sup>st</sup> Choice Colour	Alternative Colour	Size	Price Each	Total
1	RS12345	EXAMPLE	WHITE	PINK	S		

**STEP 5**

Enclose this form along with the merchandise in a secure package. Attach the Return Label to the outside and return at any Canada Post office by insured mail (preferred). Please allow up to 30 days for us to receive your return and process your request.

PLEASE CUT ALONG DOTTED LINE

**RETURN LABEL**

**ROMANTIC SECRETS**  
**FORT SASKATCHEWAN MALL**  
**#251, 10420 98 AVENUE**  
**FORT SASKATCHEWAN, AB**  
**T8L 2N6**

CARRIER WILL NOT RETURN WITHOUT RETURN POSTAGE

**STEP 2** - How would you like us to handle your request?  
 Shipping and handling fees are not refundable.

- Exchange for same product (same size and colour)  
 Exchange for different product (please fill out reorder section below)

**STEP 3** - List item(s) you are returning, including reason.  
 (Refer to chart below)

Qty	Item Number	Description	Size	Reason

Service	Quality
11 - Wrong item shipped	15 - Damaged
12 - Extra item shipped	16 - Defective
13 - Duplicate shipment	
14 - Had cancelled merchandise	

- Please check here if you would like to include additional comments. You may list your comments on the back of this form.

**METHOD OF PAYMENT:** All prices stated in CAD dollars. Please include credit card number and expiration date with credit card orders.

- Check or Money Order enclosed (CAD funds only)  
 Gift Certificate Gift Certificate Number \_\_\_\_\_

Charge to my (check one):  Mastercard  Visa  
 American Express

Name on Card \_\_\_\_\_

Credit Card # \_\_\_\_\_ Expiry \_\_\_\_\_

Signature \_\_\_\_\_

NOTE: Additional merchandise ordered may qualify for additional special offer or require additional shipping and handling charges. If no method of payment is provided, the original credit card will be charged for any balance due. If you have any questions about your return, please e-mail us [info@romanticsecrets.ca](mailto:info@romanticsecrets.ca).

ONLY DAMAGED OR DEFECTIVE ITEM(S) ARE ELIGIBLE FOR RETURN.  
 EXCHANGES ONLY. NO REFUNDS.